

HEY CHALEY

RETURN FORM

Within 30 days after you have received your Hey Chaley order, you may request to return. We require the products to be in their original packaging and state, unwashed, unworn and unaltered in any way. The filled out return form must be included.

Please note that shipping costs or import duties for a return shipment or an exchange are not covered or reimbursed by Hey Chaley. Therefore, refunds will be issued excluding the return costs. Hey Chaley is insured by DHL for sent packages up to €500 lost in shipping. Return packages can be sent back to Hey Chaley by a postal service of your own choice, recommended is to insure the package in case it will get lost (e.g. Track & Trace service).

We aim to process returns as quickly as possible, but we do ask for 30 days after receiving your return before you are refunded. Hey Chaley cannot exchange your fashion item. In case you're interested in an alternative product/different size, please return your fashion item to us and simply purchase the new product separately at www.heychaley.nl

PRODUCT NAME:	ARTICLE NO:	QTY:	CODE:	RETURN CODES:
				1. Too small 2. Too big 3. Poor fit 4. Different than expected 5. Ordered multiple sizes 6. Poor quality/sewing mistakes 7. Item(s) missing 8. Wrong goods delivered


RETURN INSTRUCTIONS:

- Go to www.dhlparcel.nl and write the address given below as delivery address.
 - Package weight: 0-2 kg;
 - Print delivery label;
- Bring the parcel to a DHL delivery point to send it back to us;

RETURN ADDRESS:

Hey Chaley
Camera Obscuradreef 19
3561 XK
Utrecht
The Netherlands

 We are registered at the Utrecht Chamber of Commerce.
KVK number: 72482249
VAT number: NL859125038

 Text/call us (whatsapp only):
+31 612997423

 Mail us:
info@heychaley.nl


 Postal address:
Camera Obscuradreef 19
3561 XK Utrecht
The Netherlands

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and share your love, comments, ideas and inspiration on our social channels:

 Website:
www.heychaley.nl

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@heychaley

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